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## **Sweet Bakery Goes to Scotland**

Sunday, September 15 - Wednesday, September 25, 2019



*This year's tour in co-operation with Sweet Bakery will be an 11-day exploration of the Scottish Highlands with an emphasis on local food. We will enjoy the magnificent heather-clad glens, misty islands and purple hued mountains while being introduced to the mysteries of fine whisky, walk Culloden Moor and cruise Loch Lomond. A wonderful opportunity to experience Celtic culture and the Clan social fabric. Your tour hosts will be Stacey Bester and Sandra Pauwels.*

### PROPOSED ITINERARY

#### **Day 1- Sunday, September 15:**

Evening departure from Toronto to Glasgow with Air Transat. Dinner and breakfast served on board.

#### **Day 2 - Monday, September 16: (D)**

Morning arrival at Glasgow International Airport. Late morning panoramic coach tour of the city's sites including St. Mungo's Cathedral, George Square, Rennie Mackintosh House and ubiquitous Sauchiehall Street. Afternoon hotel registration and time to refresh before our first foodie experience of the trip, welcome dinner at the Two Fat Ladies City Centre restaurant. Overnight at the Dakota Deluxe Hotel. (<http://glasgow.dakotahotels.co.uk/>).

#### **Day 3- Tuesday, September 17: (Food Tour)**

Breakfast at the hotel followed by departure for the Kelvingrove Art Gallery, one of the top museums in Scotland with its stunning architecture and 22 galleries (<https://www.glasgowlife.org.uk/museums/venues/kelvingrove-art-gallery-and-museum>).

At noon we transfer to the starting point of our Glasgow food tour. During the tour we will wander through Glasgow's West End, tasting the fabulous Scottish food and drink the city has to offer, enjoying the Glasgow patter and some Gaelic, while exploring the history and culture of Glasgow itself. Following the tour we return to the hotel. No group dinner this evening.

#### **Day 4 - Wednesday, September 18: (B, D)**

Following a morning departure from Glasgow we embark on a short cruise of Loch Lomond to appreciate the beauty of this famous loch and admire the fabulous Highland views. Later we enjoy free time in Inveraray for lunch on your own before taking a guided tour of Inveraray Castle (<https://www.inveraray-castle.com/>), which some of you will recognize from the “Downton Abbey” series. From here we continue to Glencoe, often considered one of Scotland’s most spectacular and beautiful places but in the 17th century it was the scene of the Clan MacDonald massacre - more recently, a setting for James Bond's Skyfall. By early evening we arrive at our hotel. Dinner and overnight.

#### **Day 5 - Thursday, September 19: (B)**

Morning departure as we travel the scenic Road to the Isles...keep an eye open for the Hogwarts’ Express (Jacobite Steam Train) as it crosses the magnificent Glenfinnan Viaduct. This stunning viewpoint marks the spot where Prince Charles Edward Stuart (Bonnie Prince Charlie) raised his Standard prior to the 1745 Jacobite Rebellion. Over the sea to Skye where we will have a panoramic tour of this breathtaking landscape, known by the Norse Vikings as the ‘Winged Isle’ or by Scots, romantically, as ‘The Misty Isle’... recently voted the Fourth best island in the world to visit by National Geographic Magazine! Lunch on the island before returning to the mainland for a visit of Eilean Donan Castle (<https://www.eileandonan castle.com/>). Keep your cameras handy as we travel along Loch Ness to our hotel in Inverness. No group dinner tonight but we suggest fish and chips in a local pub followed by an evening of live music at Hootenanny’s. Overnight.

#### **Day 6- Friday, September 20: (B, D)**

Departure after breakfast before a short drive to Culloden Moor (<https://www.nts.org.uk/visit/places/culloden>) where, in 1746 the troops of George II destroyed both the Jacobite Rebellion with its Stuart ambitions and the centuries old social fabric of clan life. The memorial cairns and plaques offer mute testimony to the last battle on British soil and Bonnie Prince Charlie’s quest for the Throne. Lunch on-site before we continue on to picturesque Speyside with its magnificent landscape and clear running streams. At the Dalwhinnie Whisky Distillery set almost 1,200ft above sea-level in the heart of the Cairngorms’ National Park, we explore the merits of Scotland’s principal export! Later a stop at Newtonmore where we will visit the excellent Highland Folk Museum (<https://www.highlifehighland.com/highlandfolkmuseum/>) also used as a filming location for Outlander, to give you a look at what life was like in the Highlands 300 years ago. Following the visit we continue to our charming country residence in the Eastern Highlands, the Castle Hotel in Huntley (<http://www.castlehotel.uk.com/>). Dinner in the restaurant of our hotel.

#### **Day 7- Saturday, September 21: (B, D)**

A visual day as we explore Highland hospitality along the way...decisions decisions - where to visit, Rothes, Glen Grant, Glenlivet, or Strathisla? We end our day with a touch of Canada as we tour Craigellachie Cooperage (<http://www.speysidecooperage.co.uk/>) with demonstrations of traditional barrel making, so fundamental and essential to whisky maturation! Late afternoon return to your hotel and dinner.

**Day 8- Sunday, September 22: (B, L)**

Early morning departure via Dundee and the Tay Bridge. Lunch at The Peat Inn, a Michelin star restaurant followed by a brief visit to St. Andrew's. Late afternoon arrival in Edinburgh. Registration at the hotel followed by a free evening.

**Day 9- Monday, September 23: (Cooking School)**

This morning will be a private class at one of Edinburgh's celebrated cooking schools. Learn how to prepare local specialties and to master additional cooking techniques! Remainder of day is at leisure.

**Day 10 - Tuesday, September 24: (D)**

Morning guided tour of Edinburgh including a visit to the Castle with its Battlements, Argyle Battery, St. Margaret's Chapel, the Crown Room and Mons Meg. The afternoon is at leisure for personal choices; a quick city bus will take you to nearby Leith and the Royal Yacht Britannia...how the Royals lived at sea! Farewell dinner this evening at one of Edinburgh's many fine restaurants.

**Day 11- Wednesday, September 25:**

Breakfast at the hotel followed by departure for the Glasgow airport for your return flight to Toronto.

Tour Cost \$4,495.00 from Toronto based on double occupancy

\*\*Please note that twin beds are not available in Glasgow. Participants needing twin beds in Glasgow will be subject to a supplement of \$250.00 to allow for two single rooms  
Single Room Supplement: \$895.00

Number of participants limited to 30 including the tour leader  
Minimum 25 participants required for price quoted

*Included in the tour price:*

- Return airfare from Toronto on Air Transat, including all taxes and security fees
- Accommodations in 4-star hotels – the single room surcharge is \$895.00
- Buffet breakfast daily, six lunches or dinners
- All sightseeing as per the itinerary
- Private coach throughout the tour
- Entrances and admissions as per the itinerary
- Cooking class in Edinburgh, Michelin starred restaurant in St. Andrews, Food tour in Glasgow
- Four whiskey tastings
- Loch Lomond cruise
- All taxes and gratuities
- Fully escorted

*Not Included:*

- Beverages and meals not indicated
- All expenses of a personal nature
- Coach driver gratuities: approximately £40- \$75.00

- Optional travel insurance, contact office for premiums.

## TERMS & CONDITIONS

### RESERVATIONS AND DEPOSITS:

Reservations should be made as early as possible to ensure the departure of your choice. A deposit of \$750.00 required at the time of registration. Your reservation is confirmed upon receipt of your deposit and registration form. No reservations will be accepted without a signed registration form.

### REFUND OF UNUSED ARRANGEMENTS:

Because the rates of Pauwels Travel Bureau Ltd. are based on group participation, no refund can be made for any tour accommodation or tour service or tour feature not taken. If cancellation occurs while the tour is in progress, no refund can be made for the tour portion not taken. We strongly suggest that to allow for any unexpected contingencies, you purchase the all-inclusive insurance.

### CANCELLATION POLICY:

Refund of deposit is made if cancellation is received in writing by Pauwels Travel Bureau Ltd. more than 90 days prior of the departure date of the tour less a \$500.00 non-refundable administrative fee per person. For cancellation received in writing 90 days prior or less the following cancellation charges apply:

90 days to 61 days before departure: 25% of tour cost

60 to 31 days before departure: 50% of tour cost

Within 30 days prior to departure: 100% of tour cost

### RESPONSIBILITY:

The acceptance of the initial service to be provided under the tour shall be considered an acceptance by the tour member of those conditions. We also reserve the right to decline, to accept or retain any person as a member of the tour. We reserve the right without notice, to withdraw any part or all of the tour. Factors such as airline schedule changes, hotel overbookings, inclement weather, travel warnings by the Canadian Government etc. may necessitate changes in the itinerary. There may also be other circumstances in which changes become necessary or advisable.

By commencing the tour, I agree to the release and agreement as included below.

### RELEASE & AGREEMENT:

By placing my deposit and commencing the tour I understand and agree to the following:

1. That all tours are delivered in conjunction with other service providers, including but not limited to travel agent and booking services, airlines, hotel and accommodation providers, transportation providers including but not limited to coach, train and ferry services, restaurant providers, and local guides. We shall not be held responsible for the failure by any person or company to render any transportation, lodging or other travel service to be provided on the tour. All hotels, transportation and other travel services are provided subject to all the terms and conditions under which they are offered to the public generally.
2. I know that tour programs include walking, and may including hiking and fitness programs that have potential hazardous activities associated with them. I should not participate prior to approval by my physician. I assume any and all other risks associated with these events included but not limited to falls, contact with other participants, the effects of the weather including high heat and/or humidity.

3. To release, indemnify and hold harmless Pauwels Travel Bureau and their affiliates (which term shall include parents, subsidiaries, officers, directors, shareholders, agents and employees of Pauwels Travel Bureau as well as Pauwels Travel themselves) (the "Released Parties") from, and agree not to sue the Released Parties for, any claims that I may have arising from, or in connection with, any personal injury, bodily injury, mental anguish, emotional distress, physical, property or other damage that I may suffer from any cause whatsoever related in any way to my participation in this tour. Without limiting the generality of the foregoing, I release, indemnify and hold harmless the Released Parties from, and agree not to sue them for any personal injury, bodily injury, mental anguish, emotional distress, physical, property or other damage that I may suffer from the Released Parties' negligence other than from intentional or reckless acts by such parties. I further agree to release, indemnify and hold harmless the Released Parties from any and all acts of God, war (whether declared or undeclared), terrorist activities, incidents of politically motivated violence, illness or quarantine, strikes or government restrictions or the acts or omissions of any other agents over which the Released Parties have no direct or indirect control, including, without limitation, airlines, railways, bus companies, hotels, shipping companies, guides and sub-contracted agents or tour operators. This release also includes activities not offered that may be considered risky. I further release any Tour Directors, bus drivers or other individuals involved in my tour.
4. That the air carrier's liability for loss of or damage to baggage or property, or for death or injury to person, is limited by their tariffs, or the Warsaw Convention, or both.
5. That Pauwels Travel Bureau shall have no liability or responsibility for me when I am absent from activities, such as visits to friends or relatives or during stay-ahead/stay-behind option periods if the stay-ahead/stay-behind period does not include the services of a Tour Director.
6. To abide by directions of my Tour Director or other leadership personnel during my tour. Failure to do so may result in my termination from tour immediately. I understand that to disobey such rules or directions are to waive the right to any refund, and that I may be sent home at my own expense. The participant and family undertake full financial responsibility for any damage caused by the participant and agree to pay his/her return home on the first available flight, should his/her behavior be deemed detrimental to the welfare of the group.
7. To abide by all local laws when in Canada and abroad, including those concerning drugs and alcohol. (Minors must have parents' permission to use alcohol even if the local law would otherwise permit them to.) I understand that if I abuse or disobey such laws, even unintentionally, I waive my right to a refund, and Pauwels Travel may send me home at my own expense. I also understand that should local authorities be involved, I will be subject to the laws of the country I am visiting.
8. That if I become ill or incapacitated, Pauwels Travel and its employees, or a designated chaperone may take any action they deem necessary for my safety and well-being, including securing medical treatment (at my own expense) and transporting me home. Pauwels Travel retains the right, in its sole discretion, to contact the traveller's parent(s) and/or guardian or emergency contact with regard to health issues or any matters whatsoever that relates to the traveller's tour. These rights transcend any and all privacy regulations that may apply. In the event of a medical emergency, Pauwels Travel will attempt to cause appropriate treatment to be administered, and the traveller authorizes

Pauwels Travel to do so. Pauwels Travel, however, makes no warranty that it will be able to cause effective (or any) emergency treatment to be administered.

9. That Pauwels Travel may use any film likenesses taken of me and any of my comments while on a tour for future publication and also use my contact information for future Pauwels Travel communications.

#### A WORD ABOUT *GROUP* AIRFARES:

Please note that when booking one of our air inclusive tours, Pauwels Travel has negotiated reduced rates with the airline that we are able to confirm and lock in up to 359 days before travel. While it is wonderful to share the savings and flexibility this provides with you, our valued guests, the privilege does come with some restrictions. In some cases it may not be possible to collect frequent flyer miles, you may not be able to check in online 24 hours before travel, or you may need to try checking in with your ticket number rather than your booking reference and, in **almost ALL cases we are not able to offer advanced seat selection.**

It is the airline that makes the reservation and has control over the booking so it is their policy, not ours, that prevents us from assigning specific seats. If a request is made, it is passed on to the airline by our staff when they submit the names to the airline, i.e., 30-60 days prior to departure. Calling us several days before you leave will not change this fact nor will getting upset with our staff.

If a certain type of seat is indispensable to you, we suggest that you book our tour on a “land only” basis and make individual flight arrangements, in which case you may be able to get the seat of your choice; Pauwels Travel would be happy to assist you with that reservation at absolutely no additional charge. We will offer you the best fare available, but please note that this can only be done once a tour is a guaranteed departure because your individual airfare’s conditions are likely to involve cancellation penalties. We thank you in advance for your kind understanding of the above!

## REGISTRATION FORM

Please book \_\_\_\_\_ seat(s) on the "The Sweet Bakery Goes to Scotland" tour of September 15 to 25, 2019.

Enclosed is my/our deposit of \_\_\_\_\_ (\$750 per person, *plus* insurance premium if taken.)

**Deposit and insurance premium, if taken, are due with registration. You will be invoiced for an interim payment of \$1000.00 and the balance due 45 days prior to departure.**

WE REQUIRE A COPY OF YOUR PASSPORT (INFORMATION PAGES ONLY) VALID 3 MONTHS AFTER TOUR TO BE SENT IN WITH YOUR APPLICATION FORM.

PASSPORT NAME(S): **Please** indicate the appropriate title (Mr., Mrs., Miss, Dr., Ms.)

Surname \_\_\_\_\_ First \_\_\_\_\_ Middle(s) \_\_\_\_\_

Surname \_\_\_\_\_ First \_\_\_\_\_ Middle(s) \_\_\_\_\_

If applicable, give your commonly used first name as you would like it to appear on your name tag: (e.g. "Liz" for "Mary Elizabeth")

Address \_\_\_\_\_

Postal Code: \_\_\_\_\_ Phone: \_\_\_\_\_ Email: \_\_\_\_\_

If traveling alone, is a SINGLE ROOM REQUIRED? YES \_\_\_\_\_ NO \_\_\_\_\_

If sharing, what is your bed preference: twin \_\_\_\_\_ double \_\_\_\_\_?

**SPECIAL REQUIREMENTS:** We find the earlier a request is made, the more success we have in filling it, so please list any dietary requests, allergies, any special physical needs or frequent flyer numbers etc here.

**Insurance.** Please call the office for premiums, then record below and include premium with your deposit.

I /we would like to purchase (please check and record your rate):

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

All-inclusive Package \_\_\_\_\_ Non-medical Package \_\_\_\_\_

Other \_\_\_\_\_ **OR** Decline Insurance \_\_\_\_\_

Signature(s) if declined \_\_\_\_\_

**PAYMENT:**  Cheque payable to Pauwels Travel  Visa  Mastercard  American Express

Amount Paid: \_\_\_\_\_ Card Number: \_\_\_\_\_

Expiry: \_\_\_\_\_ Security Code: \_\_\_\_\_ Signature: \_\_\_\_\_

**"I/we agree to the terms and conditions attached to the program, have indicated our insurance choice, indicated any special requests and included payment"**.

**Date** \_\_\_\_\_ **Signature(s)** \_\_\_\_\_.

Please forward this completed and signed form, copy of passport and payment to:

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